

Stratford Road, Ash Vale, Surrey GU12 5PX E info@hollylodge.kite.academy www.hollylodgeprimary.co.uk T 01252 548 390 Mrs C Dancer BA (Hons) QTS

27th June 2022

Holly Lodge Breakfast and After School Club Charges 2022-2023

Dear Parents and Carers

As you may know, each year we write to inform you of any planned prices increases for The Lodge Breakfast and After School Club sessions.

We are aware of the increasing financial pressures that are being put on our families with the current cost of living crisis. Therefore, I am pleased to inform you that for September there will be no price increase. The charges per child, per session for 2022-2023 will remain as follows:

After School Club £12.50 Breakfast Club £5.50

Please note that due to high demand for the club, all sessions must now be **pre-booked via Scopay at least 48 hours in advance**. <u>We are unable to accept any bookings on the day unless in exceptional</u> <u>circumstances</u>. We would like to highlight the following, as per our terms and conditions:

• Cancellations and Refunds

- If you wish to cancel a session please inform the school by telephoning 01252 548390 or emailing <u>hlasc@hollylodge.kite.academy</u> Alternatively, you may cancel a session by unselecting the session booked on your child's Scopay account. This must be done a minimum of 48 hours in advance.
- Cancellations within 48 hours of the date of the booked session(s) will not be eligible for any form of refund.
- Cancellations with more than 48 hours' notice of the date of the booked session(s) will be eligible for a credit on your child's Scopay account, to be used for future sessions.
- We are unable to issue cash, card or childcare voucher refunds under any circumstances.

A late charge for pupils collected after 6pm will remain at £10 per quarter hour. This is <u>in addition</u> to the standard after school club session fee of £12.50.

Please refer to the school website for full details. By booking sessions you are agreeing to our current terms and conditions.

Holly Lodge still offers some of the most competitively priced breakfast and after school club care in the local area, and is excellent value for money. We provide a high quality service, meeting the needs of both parents/carers whilst allowing children the opportunity to engage in stimulating activities, relax and have fun at the start and end of the school day.

We will continue to further develop our provision over the coming year, and will keep you updated of the latest news. Thank you for your support.

Yours sincerely,

Mrs C. Dancer Academy Head