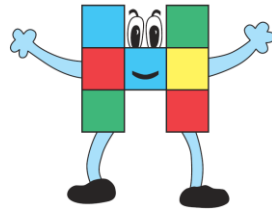




Holly Lodge Breakfast and After School Club Parent Handbook



Contents

1. Welcome
2. How to book
3. Main policies and procedures
4. Terms and conditions
5. Contact of agreement

Welcome to the Holly Lodge Breakfast and After School Club

Holly Lodge Primary Academy manages its own wrap-around childcare provision. The Breakfast and After School Club operates during term-time for children attending Holly Lodge Primary Academy. The club is currently run from the “M1” building between the Reception garden and Year 5/6 building. It consists of a classroom, the cookery room, and the studio. The objective of the club is to provide a welcoming and fun wrap-around childcare environment. We aim to offer all our children stimulating activities to suit all ages and abilities, with links to learning taking place in school. Children have a wealth of options to choose from for both independent and group play. Typical activities include board games, puzzles and arts and crafts. There is a learning zone in the club where children can complete homework or practise spellings or times tables. In dry weather we have use of the sports field and the Year 5/6 play area for football and outdoor games.

The Breakfast Club Manager is Valentina Lupo.

The After School Club Manager is Ellen Kennedy.

The Lodge play workers: Madison Walsh, Sharon Joel, Riffat Salman, Claire Muirhead, Annie Sivyer.

The Breakfast Club is open from 7:30am to 8:30am during term time*

The After School Club runs from 3:15pm until 6.00pm during term time (1.30pm – 6.00pm last day of term)*

(*Excluding inset/school closure days)

Breakfast is included for morning club bookings. Food options include cereal and toast.

A healthy snack (served from 4pm) is also provided for after school club bookings which normally consists of fruit and toast. Please note this is a snack and not intended to replace a main meal. Sometimes cookery activities are arranged whereby pupils may prepare their own delicious snacks, such as pitta pizza!

All sessions are payable in advance via our Arbor online payment system. Current prices for 2026-2027:

Breakfast Club £7.50

After School Club £16.50

2) How to book

- There is no need to complete a registration form, and there is no waiting list. All Holly Lodge pupils are automatically eligible to attend the club. The school already has your child's emergency contact details, dietary and medical information (Please remember to inform us if any of your details change)
- Sessions must be **booked online via Arbor**. (This is the same system used for dinner and trip payments) This can be accessed from the school website home page, please look for the "Payments" button.
- Places for both breakfast and after school club sessions must be booked online at least 48 hours in advance. Places for online booking are capped so that we can ensure correct staff ratios, so if you are unable to book a session online, please contact the school office and we may be able to book the place manually for you.
- If you need to book an emergency place (ie less than 48 hours' notice) please telephone the **school office on 01252 548390** to arrange this. **Last minute bookings are accepted only in exceptional circumstances.**
- Pre-booking is essential. Please note **you will not be able to book sessions online without sufficient credit** on your Arbor account.
- We accept childcare vouchers, so please contact the school office if you wish to use these as a form of payment.
- By booking a session you are confirming that you agree to our terms and conditions.

3) Main Policies and Procedures

The Breakfast and After School Club adopts the same policies as the school, which include, but are not limited to: Behaviour, Anti-Bullying, Safeguarding, Health and Safety.

Copies of all Policies and Procedures are available on the school website or from the school office.

Parking

Parking is available before 8am and after 5pm exclusively for users of the breakfast and after school club. However, **you may only park in the spaces that run adjacent to the drive-through.**

Parents are not permitted to park in either of the staff car parks under any circumstances.

The school reserves the right to withdraw this facility without notice.

On street parking is available along Stratford Road and at Carrington recreation ground. We do ask our parents to be considerate to our neighbours by not blocking any driveways or parking in private roads.

Safe Arrival and Departure

To ensure the safe arrival and departure of each child the following must be observed:

Breakfast Club Drop Off

1. Parents must ring the intercom at the pedestrian gate in the staff car park to drop off children. Parents should remain in the car park and should not come through the gate. A member of staff will collect your child from the gate and escort them into the breakfast club.
2. The breakfast club staff will deliver infant children to the classroom in time for morning registration. Junior children will be expected to make their own way to their classroom.
3. **Please DO NOT park in the staff car park under any circumstances to drop off children to Breakfast Club.**

After School Club Pick Up

1. All children will be taken to the after school club by a member of staff where they will be signed in.
2. As each child arrives, the time of their arrival will be noted on the register by a member of staff.
3. The school office will provide an absence report to the after school club each afternoon for any pupils for which we have received an absence notification from the parent. If your child is due to attend a session, but there has been a change in circumstances and they will not be attending, please inform the school office no later than 1pm.
4. The children must be collected by their parent/guardian or another authorised person by 18:00. If a child has not been collected by 6pm, their parent/guardian will be telephoned. If the parent/guardian is not available, the emergency contact(s) will be telephoned.

5. If no contact is established, either with the parent/guardian or the emergency contact number by 18:20, Social Services may be contacted. **There will be a surcharge of £10 per 15 minutes for any child not collected by 6pm. This will be added to your child's Arbor account.**

Medication Procedure

Wherever possible, children who are prescribed medication should receive their doses at home. Staff may only administer medication to the child if it is prescribed by a GP, and if the request to do so is from the child's parent or carer and is given in writing. This information must be provided on the **Pupil Temporary Medication Form**, which is available from the main school office. A copy of the completed form will be shared with the club. Staff will not administer 'over the counter' medication. The Club cannot accept responsibility for missed doses. If medication has been left at the school office, a member of the After School Club will collect it at the end of the school day.

Medical Conditions

If your child has an ongoing medical condition, the information held at school will be shared with the Club staff. If your child has a care plan, the Club will also hold a copy of this. If your child has asthma, or uses an inhaler on occasion, you may find it helpful if a spare named inhaler is kept in the after school club building in case it is required. Parents should collect any medicines held at the club at the end of each term. It is the parent's responsibility to ensure medication, such as asthma inhalers, have not run out or passed their expiry date.

First Aid

Accidents and first aid - Every precaution is taken to ensure the safety of the children at all times. Our team are trained in first aid and a first aid kit is kept on the premises. If your child has an accident whilst in our care, you will be informed when you collect your child.

Sun Protection

The manager and staff understand the dangers posed to children and themselves by over exposure to the sun. Details of sun safety can be found within the Kite Academy Trust Welfare Policy.

4) Terms and Conditions (01/09/2026)

1. A morning session is from 7.30am – 8.30am at a cost of £7.50 per session per child. An afternoon session is from 3.15pm – 6.00pm and the cost per session per child is £16.50. Charges which will be reviewed at regular intervals, normally once each academic year. We only accept payment online via your child's Arbor account and/or childcare vouchers. Cheques or cash are not accepted. **No refunds will be given for non-attendance due to pupil illness or other absence.**

- **Cancellations and Refunds**
- If you wish to cancel a session please inform the school by telephoning 01252 548390 or emailing office@hollylodge.kite.academy. (The Arbor system doesn't allow parents to cancel sessions themselves online) **This must be done a minimum of 48 hours in advance.**
- **Cancellations within 48 hours of the date of the booked session(s) will not be eligible for any form of refund or credit.**
- Cancellations with more than 48 hours' notice of the date of the booked session(s) will be eligible for a credit on your child's Arbor account, to be used for future sessions.
- **We are unable to issue card or childcare voucher refunds under any circumstances.**

2. Children must be collected by 6pm. **Owing to the high extra costs to the club, a surcharge of £10 per 15 minutes, at the discretion of the club, will be made for any child who has not been collected by an authorised person by 6pm.** This will be added to your child's Arbor account. Repeated late collections will result in the withdrawal of the child's place.
3. Parents must identify themselves to the supervisor on the first day of the child/ren's attendance.
4. Should arrangement be made at any time for any other adult to collect any child/ren, the club manager must be informed and where possible, introduced to the nominated adult. For the protection of the children no child will be released to an unauthorised person. The club staff have access to the school information management system to check a child's authorised contacts. You may also wish to add a

01252 984933 (7.30am – 8.30am and 3.15pm – 6.00pm)

password to your child's information, to be used by other authorised friends and family who may be collecting your child. We will not release your child into the care of a person unknown to us without your authorisation.

5. Unless it is requested or optional as part of any activity, children should not bring any toys, games, mobile phones or valuable items to the site. Nor should they bring any money unless it is needed for a school event. The only exception is pupils in year 5 and 6 who bring a mobile phone for walking to school whose parents have completed the appropriated permission form. Phones must remain switched off during the club and stored away safely.
6. Once you have collected your child(ren) you must leave the school premises immediately.
7. Respect for, and proper use of, all property, equipment and premises is essential and must be maintained by all persons (child or adult) at all times.
8. Children who are ill should not attend the club. If a child falls ill during a session, the parents/carers will be informed. Parents must then make arrangements to collect the child as soon as possible.
9. The success of the club depends on co-operation and sharing between all those involved. Parents should address any concerns or comments they wish to make to the Head Teacher.

5) Contract of Agreement

The parent(s) of any children attending Holly Lodge Breakfast and/or Afterschool Club should have read and understood the Terms and Conditions. **By booking sessions, I agree to the following declaration:**

1. Having read, understood and accepted all statements made in the "Terms and Conditions", I/we would like my/our child/ren to be accepted at the club.
2. I/we undertake to explain all the relevant statements to our children.
3. I/we am/are aware that policies referred to in this document are available to view on the school website, or paper copies may be obtained from the school office.
4. I / we understand that if any of the terms/ conditions are contravened it could result in the person being excluded from the school site and/or the club.